

## BLACKWOOD TOWN CENTRE AUDIT – MARCH 2012

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
21/10/10	<p><b><u>Change Pelican To Zebra Crossing Points High Street</u></b></p> <p>Following the Powell Dobson Study on the town centre, officers have explored areas of the report that can be taken forward. One of these is changing the crossing points from 'Pelican' to 'Zebra'.</p>	<p><b>Transportation</b> <i>Clive Campbell</i></p> <p><b>Strategic Planning</b> <i>Allan Dallimore</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/9 Waiting for questionnaire returns for final vote. 28/11 60% vote in favour. Will take to the TCMG. 13/12 Update to TCMG 9/01 Town Council raised a few questions. Clive Campbell to attend the next TCMG to update.</p>
01/11/10	<p><b><u>Creation Of 20 mph Zone High Street</u></b></p> <p>At the TCMG (21/10) it was requested that the council consider creating a 20 mph zone throughout High Street in order to slow the traffic flow</p>	<p><b>Transportation</b> <i>Clive Campbell</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>18/7 Limited benefit of changing, as it is currently a low speed environment. The issue will be considered as part of a larger Regeneration Scheme Project. Agreed for issue to remain open. 26/9 Waiting on ballot results as above. 28/11 Would be more beneficial as part of the zebra crossing Scheme. TCMG to be consulted. 13/12 Update to TCMG. 9/01 Clive Campbell to attend the next TCMG to update.</p>

21/03/11	<p><b><u>Flyposting Prosecution</u></b>  <b><u>TA Pub - High Street</u></b></p> <p>A person using a black Vauxhall motor vehicle was seen flyposting on the exterior of the TA Pub on Sunday March 20<sup>th</sup>. The registration number was noted and photos were taken.</p>	<p><b>Regulatory Planning</b>  <i>Tim Stephens</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/9 Legal advice is being sought on the manner of any caution. The property owners have been contacted and advised that they need to improve the appearance of the building and land.  28/11 No feedback. Will report at the next TCMG.  9/01 Still waiting to receive advice from Legal department.</p>
18/04/11	<p><b><u>Busking Nuisance</u></b>  <b><u>Town Centre</u></b></p> <p>Complaints have been received from retailers regarding loud noise from buskers in the town centre.</p>	<p><b>Environmental Health</b>  <i>Lyndon Ross</i></p> <p><b>Police</b>  <i>Ins Smith</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/9 The name of the person was not identified. Will continue to monitor.  28/11 Matter has reoccurred. Details are being fed to appropriate officers.  9/01 Are repeatedly warning the busker and moving them on.</p>
05/05/11	<p><b><u>Car Cruisers</u></b>  <b><u>ASDA Car Park, Cliff Road</u></b></p> <p>Cllr. Dix raised the issue of car cruisers congregating in ASDA car park on a Thursday night, which is causing a nuisance for residents.</p>	<p><b>Police</b>  <i>Ins Smith</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/9 ASDA store has introduced an ANPR system, from this data 'banning notices' will be issued.  28/11 Working well, ASDA has issued 136 banning notices.  9/01 Is proving to be a good deterrent.</p>

23/05/11	<b><u>Substance Misuse</u></b> <b><u>Bus Station, The Market Place</u></b> Reports have been received from retailers regarding substance misuse in the Bus Station.	<b>Police</b> <i>Ins Smith</i>  <b>Community Safety</b> <i>Howard Rees</i>	18/7 Drugs have been found at the location. Police will continue to monitor. 26/9 Officers made three arrests in relation to this issue. 28/11 An improvement has been noticed and four arrests have been made. Police will continue to monitor. 9/01 Continuing to monitor.
27/05/11	<b><u>Grit Bins</u></b> <b><u>Town Centre</u></b> The temporary grit bins throughout the town centre will need to be reinstalled in preparation for the winter period.	<b>Highways</b> <i>Marcus Lloyd</i>	18/7 Planned for October. 28/11 One still to be installed. 9/01 All installed. Issue Closed 9/01
07/07/11	<b><u>Retail Thefts</u></b> <b><u>Town Centre</u></b> There has been an increase in retail theft in the town centre. The <i>Blackwood Retail Partnership</i> has been set up to promote data sharing between retailers and Gwent Police. The group is supported by the councils Town Centre Management Team and the CCTV Unit.	<b>Advisory Services</b> <i>Andrew Highway</i>  <b>Police</b> <i>Ins Smith</i>  <b>Community Safety</b> <i>Howard Rees</i>	<b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b>  26/9 Twelve retailers are signed up and a Crime Prevention Officer is available in Blackwood. 28/11 Strict bail conditions can be implemented to exclude individuals from Town Centres or certain shops. 9/01 Is working well and improvements have been noticed. Issue Closed 9/01
18/08/11	<b><u>Minor Improvement Schemes</u></b> <b><u>Town Centre</u></b> The following soft landscaping areas in the following locations require maintenance and additional planting: <ul style="list-style-type: none"> <li>O/S Blackwood Miner's Institute to the right of the "Circle of Life";</li> </ul> Area in front of Library.	<b>Parks Services</b> <i>Derek Price</i>	26/9 Currently being looked at for Autumn. 28/11 Works have been ordered. Looking at end of January possibly February finish. 9/01 Schemes are being developed and will be completed in due course.

18/08/11	<b><u>Repainting of Yellow Lines</u></b> <b><u>OS Wilkinson's, High Street</u></b> A request has been received from the Police to repaint the single yellow kerb markings OS Wilkinson's to be repainted.	<b>Highways</b> <i>Marcus Lloyd</i>	26/9 Issue added to works schedule as a priority. Will issue a specific timeline. 28/11 On programme of works. 9/01 Should be complete today.
29/09/11	<b><u>Sign Posts</u></b> <b><u>High Street</u></b> The sign posts at Gravel Lane and OS Boots, in High Street will be replaced to improve the overall street scene in the town centre.	<b>Strategic Planning</b> <i>Allan Dallimore</i>	28/11 A specification has been agreed and the budget is in place. 9/01 Installed before Christmas. <b>Issue Closed 09/01</b>
03/10/11	<b><u>Litter</u></b> <b><u>Car Park Behind Bus Station</u></b> A complaint has been received regarding the amount of litter and general cleanliness of the car park behind the bus station and access lane to Market Place.	<b>Cleansing</b> <i>Tony White</i>	28/11 Car park has been cleared. Will monitor but the landowner needs to take ownership. 9/01 Is under private ownership, but will help out as much as possible. <b>Issue Closed 9/01</b>
04/10/11	<b><u>Red Lion Public House</u></b> <b><u>High Street</u></b> A complaint has been made in relation to the condition and safety of the Red Lion due to the exterior works that were started prior to the business closing.	<b>Regulatory Planning</b> <i>Tim Stephens</i>	28/11 Need to seek legal aspects. TS to report back to group. 9/01 Repairs and works are being carried out at the premises. Will monitor to make sure works are being undertaken and if not will take further actions.



13/12/11	<p><b><u>Planning Notice – Condition of TA Public House High Street</u></b></p> <p>The condition of the building has deteriorated over the last year. The Council's Planning Enforcement section will look at the area and consider whether it is appropriate for a 215 Notice to be served.</p>	<p><b>Regulatory Planning</b> <i>Tim Stephens</i></p>	13/12 Update to TCMG
23/12/11	<p><b><u>Litter Enforcement Town Centre</u></b></p> <p>Enforcement Officers worked with McDonald's to educate people on litter disposal and enforce any instances of littering.</p>	<p><b>Environmental Health</b> <i>Lyndon Ross</i></p>	09/01 More than 200 people were spoken to in one day, with a press release issued on the scheme's success.
09/01/12	<p><b><u>Bins on Highway Gravel Lane</u></b></p> <p>Reports have been received of bins being left on the Highway on Gravel Lane.</p>	<p><b>Highways</b> <i>Marcus Lloyd</i></p>	09/01 3 Biffa Bins have been confiscated and removed from New Yummies. The business will need to pay a reinstatement cost.
13/01/12	<p><b><u>Waste Issues Rear of Barclays Bank, High Street</u></b></p> <p>A complaint has been received from Barclays Bank regarding the accumulation of waste on their property generated by B&amp;M Bargains. This is an ongoing problem that Barclays has been unable to resolve with B&amp;M.</p>	<p><b>Environmental Health</b> <i>Lyndon Ross</i></p>	19/01 Town Centre Manager spoke to B&M Bargains Management. Staff will look at the issue and attempt to implement a solution.
16/01/12	<p><b><u>Litter Issues Land surrounding ASDA, Cliff Road</u></b></p> <p>The area of land surrounding ASDA has a considerable amount of litter on it, which requires cleansing.</p>	<p><b>Advisory Services</b> <i>Andrew Highway</i></p>	16/01 ASDA management have been approached regarding the issue and have agreed to carry out a staff litter pick.

30/01/12	<b><u>Parking Bays</u></b> <b><u>O/S Carnaby Street, High Street</u></b> The owner of Carnaby Street has requested that two additional parking bays be considered for installation outside the shop at the South end of High Street.	<b>Transportation</b> <i>Clive Campbell</i>	
01/02/12	<b><u>Condition of Land</u></b> <b><u>Rear of Toilet Block, High Street</u></b> A complaint was received from Cllr. Smallman regarding the condition of the land at the rear of the toilet block.	<b>Cleansing</b> <i>Rhodri Lloyd</i>  <b>Regulatory Planning</b> <i>Tim Stephens</i>	01/02 A site visit indicates that the land is too difficult to access with cutting equipment. However, the brambles protruding the perimeter fences will be cut back. A Section 215 Order against the landowner will be considered.
21/02/12	<b><u>Event Site</u></b> <b><u>"Dragon Circle", Cliff Road</u></b> A promotional event space will be created on the Dragon Circle beside ASDA. The site will have an electric feeder pillar and can be leased by companies to run promotions.	<b>Strategic Planning</b> <i>Allan Dallimore</i>  <b>Advisory Services</b> <i>Andrew Highway</i>	21/02 Arrangements are being made for drop bollards to be installed on ASDA car park to facilitate access to site.
22/02/12	<b><u>Parking Issues</u></b> <b><u>High Street/Wesley Road</u></b> Cllr. Dix reported that vehicles are parking illegally to collect items from the Argos store, which is causing obstructions.	<b>Police</b> <i>Ins Smith</i>	24/02 Ward Officers, Special Constables and Traffic Warden have all been made aware of the issue and advised to monitor.
23/02/12	<b><u>Uneven Payment</u></b> <b><u>O/S Zaks, High Street</u></b> Cllr. Elsbury has reported that a section of pavement outside Zaks has uneven slabs and is in need of repair.	<b>Highways</b> <i>Marcus Lloyd</i>	24/02 Service request SR697232 has been raised.